



RECOMMENDED HARDWARE REQUIREMENTS

Should you have any questions regarding this document please contact the Optinet™ helpdesk on **0800 310 2400 / support@optinetuk.com**

LOCAL INSTALLATION	<i>(FLEX is installed in the practice)</i>
Operating System	Windows 10
Processor	Quad core 3.00ghz or higher (Intel i5 or equivalent)
Memory	4GB
Hard disk	500gb minimum
Monitor Resolution	1360 x 768 <i>(minimum)</i>
Network Card	Gigabit (1000mbps)
Network	Wired network with a gigabit switch

PC's ACCESSING FLEX REMOTELY (RDS / CLOUD)

We do not place any restrictions on computers used to access FLEX on our cloud servers, however we make the following recommendations:

- They are running an up to date operating system
- When choosing a pc, consider what else it may be used for (*wordprocessing, email, OCT*)

All monitors must be set to a minimum resoltuon of 1360 x 768

Please note:

- **When upgrading / replacing hardware that there are drivers available for peripheral hardware you own e.g. Printers, scanners, cameras, external drives, monitors etc. Older items of hardware may not be compatible with newer versions of Microsoft Windows**

Remote Support

- An ADSL or FIBRE connection is required for remote support.

Data Backup & Validation

- OptiSave™ is our own secure offsite backup & validation service

Networking

- Optinet™ Ltd. does not recommend / support wireless networking.
- Optinet™ Ltd. recommends ADSL / FIBRE Broadband for internet connectivity routed across all clients, appropriate anti-virus & firewall soloutions should be installed.
- All computers must be on the same workgroup or domain.